AMENDMENT TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) A system, comprising:

a consumer appliance having a memory, the memory having stored therein an electronic document comprising human-readable information in a form for instructing a consumer how to interact with one or more controls of the consumer appliance for the purpose of operating operate the consumer appliance; and

a hand-held device having a display;

wherein the consumer appliance and the hand-held device are adapted to communicate such that the consumer appliance can transmit signals indicative of the electronic document to the hand-held device and the hand-held device can display in the display a representation of the electronic document.

- 2. (Previously Amended) The system as recited in claim 1, wherein the consumer appliance comprises a kitchen appliance and the human-readable information comprises a recipe.
- 3. (Currently Amended) The system as recited in claim 1, wherein the hand-held device is a remote control device having commands for <u>remotely interacting with the one or more controls</u> commanding the operation of the consumer appliance.
- 4. (Original) The system as recited in claim 1, wherein the electronic document is in the form of a mark-up language document.

5. (Currently Amended) A method of displaying information to a consumer relevant to the operation of a consumer appliance, comprising:

retrieving an electronic document from a memory resident on the consumer appliance, the electronic document comprising human-readable information in a form for instructing a consumer how to interact with one or more controls of the consumer appliance for the purpose of operating operate the consumer appliance; and

displaying a representation of the electronic document on a hand-held device.

- 6. (Currently Amended) The method as recited in claim 5, wherein the hand-held device comprises a remote control having a command code set for <u>remotely interacting with the one or more controls commanding the operation</u> of the consumer appliance.
- 7. (Currently Amended) A method of displaying information to a consumer relevant to the operation of a consumer appliance, comprising:

receiving at a Web server data that functions to identify the consumer appliance;
using the data at the Web server to retrieve an electronic document comprising humanreadable information in a form for instructing a consumer how to interact with one or more

controls of the consumer appliance for the purpose of operating operate the consumer appliance that is identified by the data; and

transmitting the electronic document from the Web server to a hand-held device whereby a representation of the electronic document is displayable on the hand-held device.

- 8. (Previously Amended) The method as recited in claim 7, wherein the hand-held device comprises a browser application for retrieving and displaying the representation of the electronic document.
- 9. (Previously Amended) The method as recited in claim 7, wherein the hand-held device comprises a bar code reader for use in entering the data representative of the consumer appliance and the method comprises receiving the data in a transmission from the hand-held device.
- 10. (Previously Amended) The method as recited in claim 7, wherein the hand-held device comprises a remote control having a memory in which are stored a library of command codes for commanding the operation of a plurality of different consumer appliances and a set-up program by which the data representative of the consumer appliance is also used to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.
- 11. (Currently Amended) In a hand-held device, a readable media having instructions for displaying a document including information relevant to the operation of a consumer appliance, the instructions performing steps comprising:

transmitting a command to the consumer appliance to cause the consumer appliance to transmit to the hand-held device an electronic document comprising human-readable information in a form for instructing a consumer how to interact with one or more controls of the consumer appliance for the purpose of operating operate the consumer appliance, the electronic document being retrieved from a memory resident on the consumer appliance; and

displaying a representation of the transmitted electronic document on the hand-held device.

- 12. (Original) The readable media as recited in claim 11, wherein the hand-held device comprises a remote control having a command code set for commanding the operation of the consumer appliance.
- 13. (Currently Amended) In a hand-held device having a display, a readable media having instructions for displaying information relevant to the operation of a consumer appliance, the instructions performing steps comprising:

storing data that functions to identify the consumer appliance;

transmitting the data to a Web server which uses the data to retrieve an electronic document comprising human-readable information in a form for instructing a consumer how to interact with one or more controls of the consumer appliance for the purpose of operating operate the consumer appliance;

receiving the electronic document from the Web server; and displaying a representation of the electronic document in the display.

14. (Previously Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a browser application for retrieving and displaying the representation of the electronic document.

- 15. (Previously Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a bar code reader for use in entering the data representative of the consumer appliance.
- 16. (Previously Amended) The readable media as recited in claim 13, wherein the hand-held device comprises a remote control having a memory in which are stored a library of command codes for commanding the operation of a plurality of different consumer appliances and a set-up program by which the data is also used to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.

17. (Currently Amended) A system, comprising:

a hand-held device having a display and a memory in which is stored data that functions identify a make of a consumer appliance; and

a Web site on which is an electronic document comprising human-readable information in a form for instructing a consumer how <u>interact with one or more controls of the consumer</u>

<u>appliance for the purpose of operating operate</u> the make of the consumer appliance; and

wherein the hand-held device is adapted to communicate the data to the Web site to retrieve the electronic document whereby a representation of the electronic document may be displayed in the display.

18. (Previously Amended) The system as recited in claim 17, wherein the consumer appliance is a kitchen appliance and wherein the human-readable information comprises a recipe.

- 19. (Previously Amended) The system as recited in claim 17, wherein the human-readable information comprises a user manual.
- 20. (Previously Amended) The system as recited in claim 17, wherein the human-readable information comprises multiple pages.
- 21. (Previously Amended) The system as recited in claim 20, wherein the hand-held device comprises a browser application adapted to display a representation of each of the multiple pages.



- 22. (Previously Amended) The system as recited in claim 20, wherein the multiple pages are linked.
- 23. (Currently Amended) A hand-held device, comprising:

a display;

a memory in which is stored data that functions to identify a make of a consumer appliance; and

a browser application comprising instructions for retrieving via a network connection an electronic document comprising human-readable information in a form for instructing a consumer how to interact with one or more controls of the consumer appliance for the purpose of operating operate the consumer appliance that is identified by the data in the memory and for displaying a representation of the retrieved electronic document in the display.

- 24. (Previously Amended) The hand-held device as recited in claim 23, wherein the human-readable information comprises a user manual.
- 25. (Original) The hand-held device as recited in claim 23, wherein the network comprises the Internet.
- 26. (Previously Amended) The hand-held device as recited in claim 23, further comprising a bar-code reader for entering into memory the data that functions to identify the make of the consumer appliance.
- 27. (Previously Amended) The hand-held device as recited in claim 23, wherein the memory comprises a library of command codes for commanding the operation of a plurality of different consumer appliances and the hand-held device comprises a set-up program by which the data is also used to select command codes from the library of command codes that are appropriate to command the operation of the consumer appliance.